

#### Make An Impression: Improve Your LinkedIn Profile

By: Suzzanne Doiron

During my time working at a bookstore, I was amazed by how many people would ask me to show them the best books available about the website LinkedIn. Once I looked into this social media platform built for business networking, I immediately understood what all the fuss was about. What an amazing tool for business savvy people from all around the world to connect and share ideas and resources! No wonder everyone wants to learn to create and maintain an impressive LinkedIn page.

According to officials at LinkedIn, users conducted 5.7 billion searches on the site for professional reasons in 2012 alone. Now that LinkedIn has even more convenient advanced search options, those numbers will continue to climb. It goes without saying that your LinkedIn profile needs to be the best it can be to come up in searches and optimize your ability to make business friendly connections.

So how do you make your LinkedIn profile the best it can be? Digital marketing expert Ronan Keane would say these are three of the most important profile tricks when using LinkedIn:

- 1. Always use a profile photo; and not just any photo. Have your headshot taken by a professional photographer.
- 2. Keep your name "clean"-- and your URL. In the space dedicated for your name, keep it strictly for that purpose. Don't include any other information. You want to be able to come up in LinkedIn and search engine inquiries. Keep your URL basic, as well, with no additional letters or numbers.
- 3. Be choosy with groups. According to Keane, there are three types of groups you should join for great visibility: your competitors' groups, local interest groups (like your friendly neighborhood chamber of commerce), and groups for people who share your place in the business world whether you are a CEO, CFO, or an intern.

For more helpful social media strategies, check out Ronan Keane's case study called "*How I Got 7 Hot Leads In 24 Hours With Social Selling*." The study is loaded with great information, tips, and tricks; and it is free for electronic download on his website ronankeane.com.



Women's Network, June 10, Senator Inn Sarah Fuller: "Turning Human Capital into Brand Capital"

The best marketing dollars you can spend are those counted as payroll. Learn how to turn your employees into brand ambassadors and boost the company's bottom line.

Sarah Fuller, president and owner of Fuller Ink, works with businesses and nonprofits throughout Maine and the northeast on all aspects of their branding, marketing and public relations campaigns. Serving clients in a wide range of industries from forestry and electronics, to construction, manufacturing, social services, hospitality and art, she crafts custom plans and projects to meet each client's specific needs.

Sarah holds a Bachelor's degree in Geography from The George Washington University and a Master's in Public Relations from the University of Miami. She is currently serving as Chair of the Winthrop Town Council and President of the Winthrop Lakes Region Chamber of Commerce. She also serves on the advisory board of the Kennebec Land Trust and the board for Legal Services for the Elderly.

Women's Network is sponsored by Anthem Blue Cross, Bangor Savings Bank and Summit Natural Gas.

#### Business Insider, June 17, Senator Inn

## Travis Mills: "Never Give Up. Never Quit."

In 2012, U.S. Army Staff Sergeant Travis Mills, 82nd Airborne, was critically injured on his third tour of duty in Afghanistan by an IED (improvised explosive device) while on patrol, losing portions of both legs and both arms. Thanks to his amazing strength, courage and will to live, Travis fully recovered and continues to overcome the daily challenges of living life as a quadruple amputee.

During his recovery, Travis found a passion for uplifting others and inspiring people to overcome their physical and emotional wounds by staying the course through their recovery and beyond, the unwavering support of his family and his community was critical to Travis' recovery and became the genesis of the Travis Mills Foundation (TMF).

TMF is creating the first fully accessible retreat for combat wounded veteran families. The Mt. Vernon retreat will be uniquely designed to provide state of the art "smart home" technology in a comfortable lodge setting for relevation, ad

be uniquely designed to provide state-of-the-art "smart home" technology in a comfortable lodge setting for relaxation, adaptive sports, and family recreation. Come hear Staff Sergeant Mills' inspirational message.

Business Insider sponsors: Kennebec Savings Bank and Central Maine Power Company.





## Welcome NEW Members!

*Please welcome & give your personal support to our newest members:* 

Blue Ray of Light, Pittston Cynthia Gagne, 557-5070 bluerayoflight.com Heartland Payment Systems, Augusta Diane Pepin Beaulieu, 215-9671 Travis Mills Foundation, Hallowell Christine Toriello, 512-4212 Travismills.org

## Member Anniversaries

The following businesses and organizations recently renewed their investment support of the Chamber.

#### <mark>25 years and over</mark>

Comfort Inn – Civic Center Super 8 Motel

#### 20 years and over

Charlie's Motor Mall Fairway Motor Lodge Kennebec Valley Humane Society

#### 15 years and over

Bread of Life Ministries Discover Maine Magazine Homestead Realty Mainebiz Pinkham Insurance Agency Reay Excavation & Trucking Rockingham Electric Supply Co. Skowhegan Savings Bank

#### 10 years and over

A.C.A.R. Aerus Axell's Scandinavian Inn

#### **5 years and over** Adventure Climbing

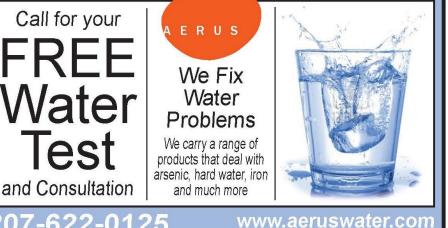
Augusta Pediatric Dentistry Fielding's Oil and Propane Co. Hallowell Area Board of Trade Edward Jones Milestone Communications Pine Tree Council, Boy Scouts of America Sullivan Tire United Insurance Viles Arboretum Wendy's

#### Also renewing

Patricia Buck Bridal Central Maine Drywall, Inc. Efficiency Maine Trust Family Violence Project J.R. Metal Frames LaRochelle Interior Design Maine Fiber Frolic Mortgage Network

## SHOP LOCALLY







#### KV Chamber 20<sup>th</sup> Annual Golf Tournament Monday, July 13, 2015

Monday, July 13, 2015 Mark your calendar now and be ready to play in our SUMMER TOURNAMENT at the Augusta Country Club to benefit the Kennebec Leadership Institute! Registration enclosed

## Thanks to Major Sponsors:











## Cynergy Happenings

In addition to a number of social events and professional development programming, Cynergy also coordinates day-long volunteer trips to local organizations. As members of this community, Cynergy strives to give back through volunteer hours whenever possible. This past month, the group made their way up to DEW Haven for a messy but fun day of park clean up. If you've never been to or heard of DEW Haven, it is worth checking out. The facility is a nonprofit family founded zoo of sorts, built from the ground up by Bob and Julie Miner. DEW is a haven to over 200 animals from all over the world, some from zoos, others from individuals who got in over their heads, people moving, people dying, rescues and some bought to educate and preserve. The entire facility is family and volunteer run.

While visiting, Cynergy members raked and cleared pathways, animal dens and donkey pens, helping the zoo prepare for their May 9th season opening. While a couple of boots got stuck in the mud and a few people were chased by geese, the general consensus was that it was a fun, successful day, and the black bears were definitely the star of the facility!

Next up, Cynergy will be helping to build raised beds for the Buker Youth Gardening Program. For more information about Cynergy and upcoming volunteer opportunities, check out our facebook page!



## Meet two great reasons to keep smiling



Capitol Dental Care welcomes new patients. Give us a call to schedule an appointment!

207-622-9215

Randall P. Cutri, DMD · Frederick J. Elsaesser, DDS

Emergencies seen the same day • Most insurances welcome

At Capitol Dental Care, we understand that your smile is an integral part of who you are. Dr. Cutri, Dr. Rick, and the rest of the team bring years of experience to the practice and are dedicated to meeting your preventative, restorative, and cosmetic dental needs. Your smile is our priority, and we want you to look and feel your best.

Capitol Dental Care values communicative and compassionate dentistry. From check-ups to advanced procedures, Capitol Dental Care will work with you to develop a treatment plan that fits your unique needs and goals. We see patients of all ages *call today to schedule a visit!* 

# **Capitol Dental Care**

#### 278 State Street, Augusta, ME

OFFICE HOURS: Monday - Thursday 8am - 5pm • Friday 8am - Noon



www.capitoldentalme.com



## Whatever Family Festival and Kid's Day in Capitol Park June 17–July 4, 2015

Special thanks to these sponsors and supporters of the 38<sup>th</sup> annual Whatever Family Festival. Their support helps present the "FREE FAMILY FUN" community festival and assists the Chamber perform its many roles in support of a stronger economy, better business climate and higher quality of life in the Capital area.

## **Major Sponsors**



## **Platinum Sponsors**

City of Augusta MaineGeneral Health On Target Utility Services PERFORMANCE Foodservice – NorthCenter

## Media Sponsor

Kennebec Journal

#### **Gold Sponsors**

Alternative Manufacturing, Inc. Augusta Crossing●Cape Air●Charlie's Motor Mall Darling's Chrysler Dodge Hyundai●G&E Roofing Co., Inc. Gagne & Son●J.S. McCarthy Printers●Maine Drilling & Blasting●O'Connor AutoPark●Peachey Builders Pine State Trading●University of Maine at Augusta

#### Silver Sponsors

Are You Ready To Party??●Augusta Civic Center●The Bank of Maine●Coca-Cola●Dead River Company●Delta Ambulance Electricity Maine●Hallowell Printing Co.●Macomber, Farr & Whitten Macpage LLC●Saunders Mfg. Co., Inc. Servpro of Augusta/Waterville●Sugarloaf●Thayer Engineering Co., Inc.

#### **Bronze Sponsors**

Bar Harbor Bank & Trust● Bay Area Title Services, LLC●Bernstein Shur, Counselors at Law●Paul Blouin Performance●The Copy Center Plus Cross Insurance●Fairfield Inn & Suites by Marriott Gibson LeClair, LLC●Hammond Lumber Co.● J & S Oil Co., Inc.●Kennebec Technologies, Inc.●Knowlton Hewins Roberts Funeral Homes●Markham Tent Rentals●Mix 107.9 MK Orthodontics●Plummer Funeral Home Quality Inn & Suites Maine Evergreen Hotel●Riverside Disposal J.F. Scott Construction Co.●Uncle Henry's●92Moose-B98.5-KOOL AM

#### Supporters

Augusta Tool Rental 

Business Communications of Maine

Companion Animal

Clinic

Connected Credit Union

D.R. Struck Landscape & Nursery
Downtown Diner

Longfellow's Greenhouses

Motor Supply Company
North Country Rivers

Sprague & Curtis Real Estate

Tri-State Staffing

## Spotlight on a MEMBER



## The Hair Gallery

The Hair Gallery, owned by Missy Horne Tobias, first opened on Capitol Street in Augusta in 2002. In December of 2012 The Hair Gallery moved to downtown Augusta. What a great decision! Business is booming and we love being part of the downtown!

When you walk into The Hair Gallery, you will always be greeted with a friendly hello. We are a relaxed, fun group who enjoy working together, have common goals and love taking advanced education classes. The salon has an urban upscale look with lots of brick and a tin ceiling, while also feeling casual.

The name "The Hair Gallery" is a bit deceiving because we do a lot more than create beautiful colors, haircuts and styles. All of the Gallery Girls have a specialty:

- *Danielle Weeks* is an electrologist. She performs permanent hair removal using a machine that produces an electric current that eliminates the hair growth cells. Both men and women see Danielle for her expert touch.
- *Trena Martin* has a passion for dimensional color placement. When color is placed in specific areas to compliment a haircut, the results are stunning.
- *Vickie Hebert's* talent is making natural nails healthy and beautiful complementing your hands and feet with a Spa manicure and pedicure. Shellac gel polish remains perfect for weeks!
- *Samantha Emmons* has a talent for precision haircuts and colorSam will individualize a color formula and haircut that is specific to you, working with your hair type, lifestyle and needs.
- *Kathie Jermyn's* expertise is skin care (she does hair too)! She will meet with you and design a treatment plan specific to your skin care goals and needs. Kathies uses a clinical skincare line and treatments that range from mild to aggressive. Nova Lash lash extensions are another specialty service offered by Kathie as well as all aspects of waxing.
- *Lisa Hutchingson* is a master at barbering. Her expertise is second to none.
- *Missy Horne Tobias* loves up dos and blow out styling. If you have an event and want to look red carpet ready, you will want to see Missy. A blow dryer, round brush and voila! A style all your own.

The Hair Gallery is full of professional, fun people who have a true passion for what we do. Calling it work just doesn't seem right!

This section, dedicated to highlighting a member business will be given away as a drawing prize at monthly Business After Hours!



The American Lung Association is proud to present the 31st Annual Trek Across Maine on June 19-21. They are looking for volunteers to help make this another successful event. Come help support the mission of the American Lung Association; to save lives by improving lung health and preventing lung disease. There are multiple volunteer opportunities available. Volunteers receive a t-shirt as well as food and housing if applicable. Volunteers can wear company t-shirts to gain visibility. Please visit the website: LungNE.org to register to volunteer or contact Melissa Walden at 624-0306 with any questions you may have.

On June 27 and 28, Viles Arboretum, in partnership with the Maine Living History Association, will be hosting a Civil War Living History Weekend.

There will be an encampment in the arboretum fields and multiple living history exhibits for the public to view and participate in. Call 626-7989 for more information.

For 2015 Theater at Monmouth has planned a season of Magic, Murder, and Mayhem! From Shakespeare to Stoppard and Coward to James, the 2015 Season is sure to be a perception-altering ride. To reserve single tickets, subscriptions, or arrange group sales, please visit theateratmonmouth.org or call the box office at 933-9999.

**Red Cloak Haunted History Tours** is open for the season conducting tours from now through the end of October. Evening tours are currently at 7:30 pm, but in September and October they will be held at 7:00 pm. Please call for reservations, 380-3806, redcloakhauntedhistorytours.com

The Augusta Downtown Alliance's

Design Committee and the city of Augusta brought together more than 20volunteers



who worked together to clean up Market Square and Riverfront Park as part of the

Clean & Green Augusta Earth Day Celebration. Volunteers of all ages celebrated the 45<sup>th</sup> anniversary of Earth Day in downtown Augusta by participating in an hour-long community clean-up event, brought together more than 20 volunteers.

Harlow Gallery artist members are invited to submit one piece of art depicting or inspired by birds for the annual Members' Show and Sale. All media welcome, including painting, drawing, printmaking, fiber arts, photography, sculpture and fine craft. One work of art per member. For more information, call the Harlow direct at 623-4132, or check them out online at: HarlowGallery.org.

Gardiner Main Street will be holding a unique "kinetic sculpture" parade and Whatever Land Race during the Greater Gardiner Riverfest on Saturday, June 20. Participants are asked to build simple structures to roll down Water Street to the waterfront park. As for the design....think back to the old Whatever race days. Be a part of resurrecting this great part of central Maine history!

Whatever Family Festival Kids Day in Capitol Park Saturday, June 27 11:00 a.m. - 3:00 p.m.





Augusta, ME 623 1123



PERRY MCCOURTNEY





FARLE KENNEY

BILL SPRAGUE ANN CASTONGUAY IIM PEPIN

SCOTT GOGGIN

## Meet the Staff Patty Hewett

Patricia M. Hewett (formerly Paquet), Vice President, Operations, joined the Chamber in 2002 as Office Manager to manage bookkeeping and finance issues for the Chamber and a

couple of subsidiaries. Patty has played key roles also in the execution of many Chamber programs and has provided



leadership in CYNERGY (our Young Professional program), Membership Committee and Membership Appreciation Day.

Patty was promoted in 2009 to Office Manager and Staff Administrator, assuming additional responsibility in a supervisory role, and late last year was again promoted to Vice President, Operations. She is accountable for the overall administration of the internal operations of the Chamber office, including staff and financial management, as well as general administrative work and projects as assigned.

Patty resides in Sidney with her husband, Eric, and their two children, Izaac and Ana. She spends her free time with her family.

# Something's Missing?

There is something missing from this newsletter. After a lot of consideration, we have decided to let the pink RSVP form rest in peace. Technology has been taking over for a long time, and while the form may have sentimental value, email has won. We are greener and leaner, and may even save a few trees this way. So, rest in peace R.V.S.P. form. Your time has come ... and gone. Special member note: If you're not receiving our email updates, you're not on the KV Chamber Information Highway. Please shoot us an email at: info@AugustaMaine.com, and we'll sign you up. It's a great way to keep up-to-date on what's going on.

#### **CEO** Corner

Six months passes in the blink of an eye. Seasons change, and suddenly everything old is new again. June 27, the Day in Capitol Park, marks the anniversary of my first six months here at the KV Chamber. At writing, I have visited with 90 of you at your place of business and spoken with an additional 200 members on the telephone. Your honesty and candor has been much appreciated and reminds me



of how fortunate we are to live, work and play in an area of growth and positive change. As we enter the season of vacations and relaxation after a long, tough winter, let's celebrate our successes together. Check out our Whatever calendar of events, find something you like to do and come enjoy life with us!



#### LEAD AN ACTIVE LIFESTYLE!

Cony Flatiron Senior Residence is a 55<sup>+</sup> Apartment Building in Augusta, Maine. This historic building has been transformed for active senior living!

#### Application Online at ConyFlatironApartments.com

宜

Managed by Stewart Property Management 🕋 110 Cony Street, Augusta, Maine 04330

o Sony oucce, magaza, mane o 1990



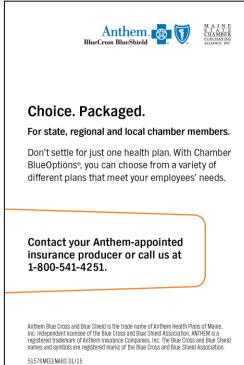
#### We can help you with property investments and business expansion!

Proud to be a part of the Kennebec Valley community.

### Kennebec Savings Bank

Visit www.kennebecsavings.com to find a location near you!

FDIC





Wednesday, October 14 4:00 - 7:00 p.m. **Augusta Civic Center Main Auditorium** 



Lots of exciting changes at the 2015 KV Chamber **Business** EXPO!



We're moving – from the North Wing to the Main Auditorium at the Augusta Civic Center. Learn more and get in on the excitement. EXPO 2015 **Registration is enclosed!** 



#### Whatever is almost here...are you ready?

It's true. The 38th Annual Whatever Family Festival and Day in Capitol Park is not that far away. Calendars are here! Permits are in process. Parades are being planned. And in a couple of weeks, posters will start popping up in your favorite stores and markets. It really is the unofficial kick-off to summertime in Maine. Start planning now before it gets here!

The Chamber's signature event, the Day in Capitol Park, will be held on Saturday, June 27. To do this, we need your help. Volunteers help us with safety, parking, check-in, decorating and more. Can you spare a couple of hours on a Saturday? FREE FAMILY



FUN is great – but we need many hands to pull it off. Sign up today - email: info@AugustaMaine.com.

#### NATURAL GAS HAS MANY BENEFITS YOU **MAY NOT BE AWARE OF...**

#### With natural gas you will...

- Never have to look at an empty oil tank
- Never have to clear a path for a service delivery in the winter
- Never have to schedule a service delivery again, since it gets piped directly to your home.

#### Here are some other benefits you can look forward to as well:

- Natural gas is always "on".
- Convenience. It's always available for use.
- Pay only for the amount you've used every month.

To learn more about service areas, call 855.353.4433 or visit SummitNaturalGasMaine.com.



#### WE MAKE SWITCHING TO NATURAL GAS EASY!

Our Conversion Specialists are with you from start to finish—helping you through what can sometimes be a confusing process.

We provide expert HVAC services and can

Contact us today to start enjoying all the benefits of natural gas 877-714-1296 or visit NaturalGasConversionCompany.com.

#### ASK ABOUT OUR **BURNER RENTAL PROGRAM THAT COULD COST** YOU AS LITTLE AS \$39.95 A MONTH TO CONVERT.



EyeCare Center Providing the highest quality eye care and eyewear to our community for 25 years

SMAR

255 Western Avenue Augusta 207-622-5800

210 Maine Avenue Farmingdale 207-582-5800



#### **KVCC Board of Directors**

Kim Vandermeulen, Chair\* Alternative Manufacturing, Inc. Eric Jermyn, Chair-Elect\* Anthem Blue Cross and Blue Shield Michal Kleinlerer, D.M.D., Vice Chair\* MK Orthodontics Chris Paszyc, Vice Chair\* CBRE/The Boulos Company Matthew R. Tardiff, Treasurer\* J.S. McCarthy Printers Cathy A. DeMerchant, Past Chair\* Capital Area Staffing Solutions, Inc. Chuck W. Hays, Past Treasurer\* MaineGeneral Health Craig H. Nelson, Esq., Special Counsel\* Doyle & Nelson Ross H. Cunningham, President and CEO\*^ \* Executive Committee ^ Full-time Executive

Dana Colwill Augusta Civic Center Nathan R. Cotnoir Camden National Bank Glenn Cummings, Ed.D. University of Maine at Augusta **Randy Hutchins** O'Connor AutoPark Ian D. Kopp Kenway Corporation Steven H. Marson Central Maine Pyrotechnics **Stacey Morrison** Ganneston Construction Corp. Jeffrey Nevins FairPoint Communications Anita M. Nored The Bank of Maine **Richard Parkhurst** Stained Glass Express **Gregory R. Piper** PERFORMANCE Foodservice NorthCenter Lynn M. Quirion Macomber, Farr & Whitten Michael D. Seitzinger, Esq. Kozak & Gayer, P.A. Andrew E. Silsby, (Director Emeritus) Kennebec Savings Bank Eric N. Stinneford Central Maine Power Company



#### **Business After Hours** Plan ahead!

June 24...Augusta Country Club

July 22...The Red Barn

August 26...Oakes & Parkhurst Glass

September 23...Dube Travel Agency

October 28...UMA 50th

November 4....Stained Glass **Express** 

**December 9...**Maple Hill Farm Inn & Conference Center



Country Club will host the June **Business** After Hours

and Whatever Sponsor Reception on Wednesday,



June 24 from 5:00 -

7:00 p.m. Join us as we thank our many Whatever sponsors for their support of this year's 18-day festival, enjoy some incredible food, drink and more! There will be tours of the facility, plus, door prizes and a chance to win the 50/50raffle. Our friends from Townsquare Media will be there, too.

KVCC Business After Hours receptions are where some of your best Chamber networking happens. Be sure to bring along extra business cards to share with all your new friends. Please RSVP by calling us at 623-4559.

#### Are you following us?



## 06/03 KLI Comm., 12 p.m @ Augusta

	Downtown Alliance office
06/09	KVCC Board Meeting, 5:30 p.m.
06/10	Women's Network Lunch,
	11:30 a.m1:00 p.m. @ Senator Inn
06/17	Business Insider Breakfast,
	7:30-9:00 a.m. @ Senator
06/17	Membership Comm., 11:30 a.m. @
	KVCC
06/17	Whatever Family Festival Begins
06/20	Greater Gardiner River Festival
06/24	<b>Business After Hours &amp; Whatever</b>
	Sponsor Reception, 5-7:00 p.m. @
	The Augusta Country Club
06/27	Whatever Family Festival Kid's
	Day in Capitol Park, 11 a.m3 p.m.
	July 2015
07/03	July 4th Holiday observed
07/13	KVCC Golf Tournament, 12 p.m. @
	Augusta Country Club
07/22	KLI Comm., 12 p.m. @ ADA
07/22	Business After Hours, 5-7:00 p.m.
	@ The Red Barn

#### **KVCC Staff**

Ross H. Cunningham, President & CEO Patty M. Hewett, Vice President, Operations Lynne M. Burney, Program Director Deborah R. Camporiale, Information Coordinator

#### **Our Mission**:

The KV Chamber exists to enhance life quality by strengthening our regional economy.

www.AugustaMaine.com

NEWSLETTER INSERTS A great way to get your word out! One double-sided 8 1/2" x 11" @ \$250 Call us for the details at 623-4559!